

BROOKLYN

— BOOT COMPANY —

MADE IN THE USA

EXCHANGES

For orders placed through Kickstarter, shoes may be exchanged in their original condition within 30 days of shipment. Please note, if you are exchanging your item for a different color or size, a processing time of up to four weeks may be encountered. The processing time will vary based on inventory availability at the time of the exchange.

- 1 On the Merchandise Exchange Form, please provide your order details.**
 - When exchanging an item, please specify the style and size.
 - Please indicate the reason for the exchange.
 - Please indicate your Order ID#. This can be found on your order receipt.
 - Please indicate your billing and shipping addresses.
- 2 Place the Merchandise Exchange Form in the box and package up the shoes.**
- 3 Place the UPS return label on the outside of the package after removing the previous delivery label. Drop it off anywhere that you have access to a UPS Driver.**
 - Give your package to any UPS Driver who is making a routine pickup or delivery, or drop it off at any Staples or UPS Store. To find another location, visit <http://www.ups.com>.
 - Be sure to put your name and address on the delivery label.
 - Please keep a copy of the tracking number for your records; it begins with 1Z V91.

MERCHANDISE EXCHANGE FORM

I. Please let us know your reason(s) for exchange:

- | | | | | |
|---|---|---|--------------------------------------|--|
| <input type="checkbox"/> Changed mind | <input type="checkbox"/> Wrong item shipped | <input type="checkbox"/> Different than displayed | <input type="checkbox"/> Fits long | <input type="checkbox"/> Defective |
| <input type="checkbox"/> Did not like | <input type="checkbox"/> Damaged in transit | <input type="checkbox"/> Uncomfortable | <input type="checkbox"/> Fits narrow | <input type="checkbox"/> Workmanship |
| <input type="checkbox"/> Marked/soiled | <input type="checkbox"/> Arch support | <input type="checkbox"/> Fits wide | <input type="checkbox"/> Fits short | <input type="checkbox"/> Quality of material |
| <input type="checkbox"/> Other (please specify) _____ | | | | |

2. Indicate your Order ID#, billing & shipping addresses.

Order ID# _____

Billing Address:

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Shipping Address:

Shipping address same as billing address

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

3. Item exchange details.

I would like an exchange. Send me:

Item Name: _____

Stock #: _____ Size: _____

Price: _____ Color: _____

**Any Questions? Give us a call at 1-844-991-2346
or Email us – info@BrooklynBoot.com**